

WE SPECIALIZE IN MEDICAL CERTAINTY

Through Starr, you have an exclusive membership to Aetna Second Opinion Powered by 2nd.MD, a virtual expert medical consultation and navigation service. We connect you with a board-certified, elite specialist for a virtual expert medical consultation via phone or video.

2nd.MD specializes in medical certainty by providing access to elite specialists for questions about:

- Disease, cancer or chronic condition
- Surgery or procedure
- Medications and treatment plans

WHO IS ELIGIBLE?

2nd.MD is confidential, fast and NO COST to you and your dependents covered on an Aetna plan.

GET STARTED TODAY

Call at 1.866.410.8649

Visit www.2nd.MD/aetna

or download our 2nd.MD app



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made available through
 **aetna**TM



HOW IT WORKS: 3 Simple Steps

1. ACTIVATE YOUR ACCOUNT AND REQUEST A CONSULT

Visit www.2nd.MD/aetna, download our app or call us at 1.866.410.8649

2. SPEAK WITH A NURSE

Just explain your medical issues and an experienced nurse will handle the rest, including collecting medical records and connecting you with a leading specialist who is an expert in your condition.

3. CONSULT WITH A LEADING SPECIALIST

Get information about your diagnosis, treatment plan and next steps in care from a nationally recognized specialist. Consult via video or phone at a time that works best for you, including evenings and weekends!

AFTER YOUR CONSULTATION

You'll receive a written summary of your consultation so you're prepared for a conversation with your treating doctor or we can refer you to another in-network doctor in your area.

98%
of users would
recommend 2nd.MD
to family or friends*

85%
of consultations result in
improved treatment
plans*

35%
of consultations lead
to an alternate
diagnosis*

*2nd.MD's Book of Business Statistics 2019

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